

Newsletter 2 / 2016
Stamps & Philately Working
Group

To all members of the PostEurop
Stamps and Philately Group

Brussels, 24 May 2016

Dear Members,

A Successful PostEurop Stamp & Philately Forum in Essen 2016

A total of 45 delegates representing postal administrations, dealers, collectors, the press and consultant companies within the philatelic trade joined us for our biennial PostEurop Stamp & Philately Forum in Essen. The theme of the Forum was Customer Experience, a wide topic which explored the latest trends and innovative case studies.

Interesting presentations included topics like Passion for Stamps by Mr Ambassador Janusz Niesyto from Poland, Illegal Europa stamps by Mrs Maria Libera, Online customer service by Mr Glendon Martinez from WOPA and how to achieve growth from a dealer's perspective by Lars Daugaard/Nordfrim.

A panel discussion about the future of philately which gave panellists and participants the opportunity to explore how to activate the hobby we are dedicated to.

Enclosed is a group photo of the participating delegates last week. All the presentations and the list of attendees can be found on the PostEurop Extranet: PostEurop Document Library > 0.1 Committees / Working Groups / Market Activities Circle > Stamps & Philately WG > Meetings > 2016 May 11 Philatelic Forum > Presentations. To view more photos please visit [PostEurop's photo gallery online](#).

Information about your Think Green stamps to PostEurop

Enclosed you can find the yearly reply form for our EUROPA stamps 2016. We would appreciate it if you could filled out and sent to Mr. António Amaral (E: antonio.amaral@posteurop.org) at PostEurop Headquarters by 15 June at the latest.

Anita Häggblom
Chair
PostEurop Stamps & Philately Steering Group