

Poste Italiane and Carabinieri Deliver Pensions to the Elderly

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Poste Italiane and the Carabinieri collaborated to deliver pensions to retired people directly at home because of COVID-19.

ACTION

The new service launched by "Poste Italiane Coronavirus" allows all citizens aged 75+ living alone and benefiting from social services (pensions) to receive their pensions free of charge in cash at the home, giving a written proxy to the Carabinieri. The elderly normally collect their pensions at post offices. The Carabinieri go to counter desks at post offices to collect pensions and deliver them directly at the beneficiaries' homes.

The agreement is part of the wider effort put in place by the strong collaboration between the two institutional partners to prevent the spread of COVID-19 and minimise its effects through extraordinary measures aimed at avoiding the physical movement of people, especially for the segment of the population particularly exposed while respecting the interpersonal one-meter safe distance.

The initiative also helps protect citizens from possible damages such as scams, robberies and snatches.

RESULTS AND IMPACT

The collaboration between Poste Italiane and Carabinieri provides approximately 23,000 pensioners aged 75+ with such service for the whole COVID-19 emergency period, thus avoiding their presence at post offices.

