

MaltaPost Supports the Fight against COVID-19



MALTA
MaltaPost p.l.c.



During the COVID-19 crisis, MaltaPost continued to work hard to collect, process and deliver all mail, while supporting the National Health Authorities.

ACTION

MaltaPost worked hand in hand with the National Health Authorities to print and deliver at a very short notice over 125,000 letters addressed to the most vulnerable, encouraging isolation and protection to mitigate the progression of COVID-19. The company also delivered a COVID-19 information booklet to every single household in Malta and Gozo. Malta's Chief Medical Officer and Superintendent of Public Health congratulated MaltaPost for its efficiency.

MaltaPost revised its procedures when taking delivery of registered mail and offered no contact deliveries, even for parcels deemed too large for a mailbox.

With the restrictions of COVID-19, many retailers were required to close their businesses and sell their products online. MaltaPost stepped in to assist these local retailers to deliver products to their clients in different locations around the Maltese Islands.

RESULTS AND IMPACT

The current COVID-19 pandemic resulted in major disruptions but the health and well-being of postal employees and families, clients and all members of the community remained a priority. The delivery of parcels and letters kept Malta's communities connected, retail businesses operating, whilst supporting the ones most at risk.



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