



TURKEY
PTT Turkey

Get Paid at home

During the COVID-19 crisis, Turkish Post provided pensions payment services for elderly people using its postal delivery staff.

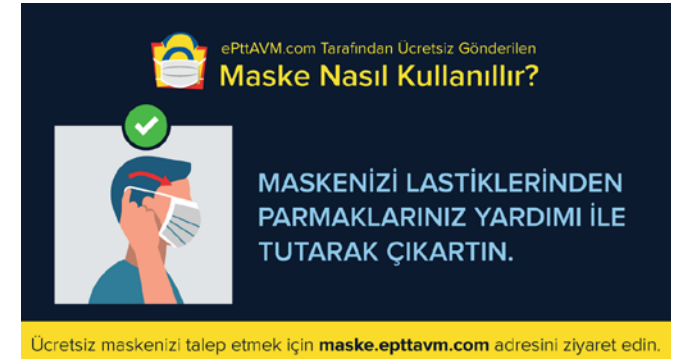
ACTION

Turkish Post delivered free of charge, at home, pensions to quarantined clients above 65 years of age with the help of its postal delivery staff.

In light of the quarantine measures against COVID-19, the corporation extended the scope of its service via the "GET PAID AT HOME" program for clients of other banks, so that pensions and other governmental social welfare payments would all be conducted by Turkish Post.

RESULTS AND IMPACT

The program aims to prevent vulnerable people from leaving their houses, so as to contain the pandemic and lower the possibility of contact with the disease.



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